

## Price Guide:

Up to & including 32" TV's

Same Day (Mon- Fri)	Next Day (Mon- Fri)	3-5 Working Day (Mon- Fri)	Saturday	Sunday	Bank Hol (Excluding Christmas)
9-6	9-6	9-6	9-5	10-4	10-4
£79.99	£49.99	£49.99	£49.99	£79.99	£79.99

Greater than 32" TV's

Same Day (Mon- Fri)	Next Day (Mon- Fri)	3-5 Working Day (Mon- Fri)	Saturday	Sunday	Bank Hol (Excluding Christmas)
9-6	9-6	9-6	9-5	10-4	10-4
£99.99	£59.99	£59.99	£59.99	£99.99	£99.99

\* TV must be purchased from Novatech.

\*Same day installations are only available Monday-Friday and must be booked before 11am and next day installation by 4pm on the previous day. Installations are subject to stock availability.

\*\* Calls cost 10p per minute from a BT landline

# Home TV Installation

from  
£49.99



[www.novatech.co.uk](http://www.novatech.co.uk)

0871 222 1221



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[novatech.co.uk/forum](https://www.novatech.co.uk/forum)



Worry free Computing.



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## Our Service Promise

We will arrange an appointment that is suitable for you, for one of our fully qualified installation engineers to come out to your home and set up your new TV

### What our engineer will do:

- Make a 24 hour pre call to remind you of the appointment the following day.
- Call pre 9am on the morning of the appointment to agree a 2 hour time slot, and again 10 minutes before they arrive.
- Arrive at your home at the agreed time slot with the TV that you purchased from Novatech, unpack this & check the contents. They will then set up your TV on a stand or table.
- TVs will only be delivered for free if destination is within a 20 mile radius of a Novatech Computer Store, over 20 miles (up to a maximum of 50) will incur additional charges
- Connect your TV to the power point and ariel socket.
- Connect your TV to the devices you have including DVD player, digital/satellite TV system, media player etc... and check it's all working.
- Tune in your TV (so that it can pick up digital and/or terrestrial TV)
- Provide you with a demonstration of how the TV and remote control work

### What's not included

**(Some may be available as an additional service)**

- TV Wall Mounting, cutting or drilling, stand assembly
- Additional cables or extension leads, moving Power sockets and pre-installed cabling
- Checking your digital TV signal (if you have freeview you need to check you can receive this in your area visit [www.freeview.co.uk](http://www.freeview.co.uk) for more information)

- Moving existing equipment i.e. TV cabinet
- Delivery of TV Stand and cables (if applicable)

### What do we need from you?

- A working aerial/signal. e.g. Sky, Freeview
- Provide a power point for the engineer to plug your TV into (this can be via extension lead)
- That you ensure the stand, cabinet, table etc... is kept clear & ready for the installation
- You keep the packaging after the installation, as this will be needed in the event of a return
- There must be someone over 18 years old present during the installation

### Booking a TV Installation

- This will be arranged in store by one of our advisors who will take all of your details and provide you with printed confirmation of your appointment and goods purchased to be delivered on the day.

### Installation Day:

- If the engineer is delayed they will call you to explain and give you the opportunity to reschedule or provide a new ETA.
- You will need to sign a form at the end of the installation to say you are satisfied with the work undertaken.

### Contact Info & Cancellation Policy:

- Call us on 0871 222 1221 between 9am & 5pm should you have any further questions or wish to cancel or amend
- You must provide at least 24hours notice if you wish to change or cancel your installation, to avoid a cancellation fee. Cancellation fee is 50% of the installation cost.

For full T's & C's see in store or [www.novatech.co.uk/consumerservices](http://www.novatech.co.uk/consumerservices)