

Price Guide:

TV Wall Mounting with Trunked Cables	Up to 32"	33-42"	Over 42"
Same Day (Mon-Fri, 9-6)	£149.99	£199.99	£259.99
Next Day (Mon-Fri, 9-6)	£99.99	£135.99	£175.99
3-5 Working Days (Mon-Fri, 9-6)	£99.99	£135.99	£175.99
Saturday, 9-5	£99.99	£135.99	£175.99
Sunday, 10-4	£149.99	£199.99	£259.99
Bank Holiday, 10-4 (Excluding Christmas Day)	£149.99	£199.99	£259.99

TV Wall Mounting with Concealed Cables	Up to 32"	33-42"	Over 42"
Same Day (Mon-Fri, 9-6)	£299.99	£349.99	£419.99
Next Day (Mon-Fri, 9-6)	£199.99	£235.99	£279.99
3-5 Working Days (Mon-Fri, 9-6)	£199.99	£235.99	£279.99
Saturday, 9-5	£199.99	£235.99	£279.99
Sunday, 10-4	£299.99	£349.99	£419.99
Bank Holiday, 10-4 (Excluding Christmas Day)	£299.99	£349.99	£419.99

* TV & Wall mount must be purchased from Novatech.

*Same day installations are only available Monday-Friday and must be booked before 11am and next day installation by 4pm on the previous day. Installations are subject to stock availability.

** Calls cost 10p per minute from a BT landline

**** Important:** Wall mounting a TV is a specialist service and the condition and construction of your walls may restrict or prevent installation - the engineer will advise on arrival. If the option is taken to conceal the cables then it must be noted that this will cause a significant amount of noise and dust. Novatech are not responsible for redecoration.

TV Wall Mount Installation Service

from
£99.99



Novatech have 2 TV Wall Mounting Installation Services that you can choose from:

TV Wall Mounting with Trunked Cables.	Up to 32"	33-42"	Over 42"
Prices from →	£99.99	£135.99	£175.99

Our specially trained engineer will mount your TV with the cables organised neatly in trunking.

TV Wall Mounting with Concealed Cables	Up to 32"	33-42"	Over 42"
Prices from →	£199.99	£235.99	£279.99

Our specially trained engineer will wall mount your TV with the cables hidden in the wall for a clean & tidy appearance.

www.novatech.co.uk

0871 222 1221



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[novatech.co.uk/forum](https://www.novatech.co.uk/forum)



Worry free Computing.



Worry free Computing.

Our Service Promise

We will arrange an appointment that is suitable for you, for one of our fully qualified installation engineers to come out to your home and wall mount your new TV

What our engineer will do:

- Make a 24 hour pre call to remind you of the appointment the following day.
- Call pre 9am on the morning of the appointment to agree a 2 hour time slot, and again 10 minutes before they arrive.
- Arrive at your home within the agreed time slot with the TV & wall bracket that you purchased from Novatech, unpack this & check the contents.
- TVs will only be delivered for free if destination is within a 20 mile radius of a Novatech Computer Store, over 20 miles (up to a maximum of 50) will incur additional charges
- Decide with your assistance the best location to fix your TV to the wall**
- Carefully fix the TV bracket to your wall
- Arrange the cables in trunking or route the cables within the wall (dependant on the service purchased)
- Attach your TV to the wall bracket, connect your TV to the devices you have including DVD player, digital/satellite TV system, media player etc... and check its all working.
- Tune in your TV (so that it can pick up digital and/or terrestrial TV) & provide you with a demonstration of how the TV and remote control work

What's not included

(Some may be available as an additional service)

- TV or Wall Bracket (These need to be purchased from a Novatech store beforehand, and will be delivered by the engineer).
- Additional cables or extension leads must be purchased beforehand (Please make sure the TV is by a power socket as extension leads cannot be hidden in walls).
- Moving power sockets and pre-installed cabling.
- Moving existing fixtures, fittings & furniture.
- Non standard brackets or materials
- Redecoration.

What do we need from you?

- Provide a power point for the engineer to plug your TV into
- That you ensure the space around the installation wall. is kept clear & ready for the installation.
- You keep the packaging after the installation, as this will be needed in the event of a return
- There must be someone over 18 years old present during the installation

Booking an Installation

- This will be arranged in store by one of our advisors who will take all of your details and provide you with printed confirmation of your appointment and goods purchased to be delivered on the day. You will pay for the service at point of purchase.

Installation Day:

- The engineer will call before 10am to give you a more precise 2 hour time slot in which they will arrive.
- If the engineer is delayed they will call you to explain and give you the opportunity to reschedule or provide a new ETA.
- If you are out when the installer arrives they will leave a card on how to reschedule, but if you are out the second time, Novatech reserve the right to cancel the service without refund.
- You will need to sign a form at the end of the installation to say you are satisfied with the work undertaken.

Contact Info & Cancellation Policy:

- Call us on 0871 222 1221** between 9am & 5pm should you have any further questions or wish to cancel or amend
- You must provide at least 24 hours notice if you wish to change or cancel your installation, to avoid a cancellation fee. Cancellation fee is 50% of the installation cost.

For full T's & C's see in store or www.novatech.co.uk/consumerservices